



## DELIVERY

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Our delivery to the UK (excluding Northern Ireland and the Republic of Ireland) is calculated at 5 working days for espresso machine equipment package orders and next day delivery is available, if ordered before 3pm, for coffee items.

If you are in urgent need of espresso equipment please contact us and we may be able to arrange next day delivery and installation to help you get brewing and serving as soon as possible.

## RETURNS

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**If the item you have ordered is incorrect or unsuitable, we accept returns up to 14 days after the date of delivery for unopened goods.**

### **Faulty or Damaged Goods**

If the delivered goods are faulty, or damaged upon delivery, please contact us within 24 hours of receipt of delivery so we can help you return the item(s). If goods are to be returned for a reason other than the previously listed, please contact us and we will advise you on how best to return the item(s).

Returned products must be returned unused, apart from when they are faulty, including any original packaging and accessories.

It is your responsibility for ensuring no damage occurs to the product on its return, therefore we recommend a recorded delivery service. The return cost will be your responsibility unless the item is faulty.

We aim to refund you within 10 working days. This refund time does not apply to any perishable items.

This does not affect your statutory rights as a customer.

Should you need any further details please contact us below.

**01159 383999**

**[info@coffeecentral.co.uk](mailto:info@coffeecentral.co.uk)**

**1 Pentrich Road, Gilbrook Ind. Estate, Nottingham, NG16 2UZ**